

OMAR FARUK

ASS. HOUSEKEEPING MANAGER

CONTACT

+974-50876636

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DOHA.QATAR

SKILLS

- OPERA/HOTELOGIX
- MS Office
- Graphics Design
- Handling extreme Situation
- Problem-Solving
- Computer Literacy
- Project Management Tools
- Strong Communication

PROFILE

A result-oriented young hotelier started his career as an attendant and with his ability in house-keeping hospitality management, achieved the role of an Assistant Housekeeping Manager in a few years based on his concept of connecting people, using skill, and leading others in different luxurious star hotels.

EXPERIENCE

ASSISTANT HOUSEKEEPING MANAGER

ACCOR-The Living Adventure
Global Sports Event Qatar 2022
May 2022-Jan. 2023

- Managing the personnel and processes of the Property
- Coach the team for service performance
- Providing direction to individuals at all environment.
- Experience cleaning, sanitizing, and organizing objects and spaces.
- Lead team to develop operational plan

HOUSEKEEPING SUPERVISOR

Accor-The living Adventure
Global Sports Event Qatar 2022
MAY OCT 2022 - May 2022

- Assigning housekeeping tasks to staff and inspecting work to ensure that the prescribed standards of cleanliness are met
- Regularly taking inventory of cleaning supplies and ordering stock as needed
- Performing various cleaning duties in instances of staff shortages
- Providing training to the housekeeping staff.

EDUCATION

SECONDARY SCHOOL

Panchpukuria bazar High School
2005 - 2010

DIPLOMA

Ideal Institute of Science & Technology
2010 - 2014

HOUSEKEEPING SUPERVISOR
WYNDHAM HOTELS & RESORTS
BAHRAIN

APR 19- AUG 2020

- Assigning housekeeping tasks to staff and inspecting work to ensure that the prescribed standards of cleanliness are met.
- Scheduling staff shifts and organizing replacements as required.
- Investigating and addressing complaints regarding poor housekeeping service.
- Providing training to the housekeeping staff.

HOUSEKEEPING TEAM LEADER
ACCOR HOSPITALITY
BAHRAIN

OCT 18- APR 2019

- Motivate team members and resolve any issues that occur on the job
- Respond to customer complaints and special requests
- Monitor and replenish cleaning products stock including floor cleaner, bleach and rubber gloves
- Participate in large cleaning projects as required
- Ensure compliance with safety and sanitation policies in all areas

HOUSEKEEPING ATTENDANT
ACCOR HOSPITALITY
BAHRAIN

JAN 17- APR 2018

- Vacuum, clean, dust and polish guest rooms
- Make beds, change sheets, remove and replace used towels and toiletries
- Deliver and retrieve items on loan to guests e.g. iron and ironing boards
- Ensure security of guest rooms and privacy of guests
- Perform rotation cleaning duties (e.g. steam clean carpets) as required

Kind Regards

OMAR FARUK