KAYAGA SHAFIC
ROOM ATTENDANT
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Four years of experience in Hotel management, hospitality and customer care service-related duties. I am well presented with exceptional housekeeping skills. Experienced in working under pressure in a quick paced and fast-moving environment and able to receive guests on arrival in a friendly, helpful and approachable manner.

Professional Experience

Holiday Express Hotel – Uganda (2019 – 2021)
Room Attendant

Responsibilities

- Cleaning the guest rooms in the hotel
- Reporting safety hazards to the department supervisor
- Completing tasks like vacuum cleaning, sweeping, emptying trash cans, dusting and mopping floors
- Changing linens
- Making beds
- Restocking guest rooms with utility items like towels, soap etc
- Picking up and returning laundry

Educational Background

2013 - 2017 Uganda Certificate of Education (UCE)
Jinja Secondary School Annex

2004 - 2013 Primary Leaving Examinations (PLE)
Lukolo Primary School

Skills Summary

- Team work shills
- I am hard working
- I am self-driven.
- I am organized.
- I am Social.
- I am flexible to situation
- I am a quick learner
- I am reliable

PERSONAL DETAILS

Gender : Male
Status : Single
Nationality : Ugandan
Passport No : A00674601
Languages : English / Swahili

EDUCATION QUALIFICATION

- YMCA College of business Students, Jinja 2020 - 2021
- Uganda Advanced Certificate of Education 2018 – 2019 (Kampala student centre)
- Uganda Certificate of Education 2013 – 2017(Jinja Secondary Secondary)

REFERENCES

1. Mr Ssegujja Williams Uganda Red Cross society
   0703660505
2. Kayitesi Margret Lake Victoria Serena Resort Hotel
   077832158

WPS Office

WPS Office sharing