MARC LESTER LANDICHO

+974 66061513 macky.landicho7@gmail.com Doha, Qatar

ABOUT ME

Seeking a position in company where I can utilize my skills ang experience to contribute effectively to company's success and further develop my professional abilities.

EDUCATION

Lyceum of The Philippines University
Bachelor of Science in International Travel & Tourism Management
2019 - 2021

EXPERTISE

Management Skills

Negotiation

Critical Thinking

Leadership

LANGUAGE

English

Tagalog

WORK EXPERIENCE

2017 - 2018
Alieyah's Herbal Corp.
Salesman
- Providing excellent customer service and support.
- Identifying and prospecting potential customers or clients.
- Building and maintaining relationships with clients.

May 2019 - June 2021
SM Batangas
Customer Service Representative
- Respond to customer inquiries via phone, email, chat, or in-person promptly and courteously.
- Resolve customer complaints, problems, and requests efficiently and effectively to ensure customer satisfaction.

January 2022 - July 2022
CLEVERGOLD CREDIT CORPORATION
Credit Collector
- Manage multiple delinquent accounts for debt collection efforts.
- Keep track of assigned accounts to identify outstanding debts.
- Negotiate payoff deadlines or payment plans.

August 2022 - December 2023
MUNICIPALITY OF SAN LUIS
Employee
- Drives office vehicles for transporting of authorized personnel, delivery and collection of mail documents and other items.
- accomplishes the specific work or job under my own responsibility